

Rohan Joshi

Hotel Manager

RJ

Hyderabad, India rohan.joshi@example.com Fictional sample

01 Professional profile

Hotel Manager with an illustrative 11-year career focused on hotel operations, guest experience and cross-department leadership. Core strengths include Hotel operations, Guest experience and Team leadership. Selected examples describe the challenge, contribution and handover materials.

02 Professional experience

Jul 2022 - Present

Hotel Manager

Asterline Hospitality Group · Hyderabad

Delivered defined workstreams in hotel operations, guest experience and cross-department leadership, coordinating reviewers and delivery partners.

- Coordinated a shared readiness view and a clearer guest communication sequence.
- Introduced a cross-department review focused on specific observations and follow-up evidence.

Jul 2018 - Jun 2022

Hotel Manager

Northmere Hospitality Group · Hyderabad

Built a scoped practice in hotel operations, guest experience and cross-department leadership, with a defined review process.

- Used hotel operations and revenue coordination on assigned work; recorded decisions so colleagues could understand the approach.
- Prepared handover materials and incorporated specialist feedback before closing the workstream.

Jul 2015 - Jun 2018

Service Supervisor

Cedarfield Hospitality Group · Hyderabad

Built foundations through supported assignments, observation and practical feedback.

- Assisted with guest experience and service recovery, checking work with an experienced reviewer.
- Kept organised work records and developed clear handover habits through supervised practice.

EXPERTISE

Core capabilities

Hotel operations

Guest experience

Team leadership

Revenue coordination

Service recovery

Quality reviews

SELECTED WORK

Guest arrival redesign

Arrival service map and team briefing pack

Service quality review

Service review register and improvement plan

LANGUAGES

English - professional working

Hindi - professional working

CAREER CONTEXT

11 years in this illustrative career.

Three appointments.

Full work examples on page 2.

03 Service & culinary work

Make service feel seamless.

WORK EXAMPLE 01 / ILLUSTRATIVE

Guest arrival redesign

Context

Peak arrivals created confusion between reception and housekeeping.

Contribution

Coordinated a shared readiness view and a clearer guest communication sequence.

Prepared for handover

Arrival service map and team briefing pack

WORK EXAMPLE 02 / ILLUSTRATIVE

Service quality review

Context

Feedback was reviewed without consistent action ownership.

Contribution

Introduced a cross-department review focused on specific observations and follow-up evidence.

Prepared for handover

Service review register and improvement plan

04 Education

2013 – 2015

MBA in Hospitality Management

Asterbridge Institute of Professional Studies
Specialist study with a practice focus on hotel operations and guest experience.

2009 – 2013

Bachelor-level study in the relevant discipline

Cedarhaven College of Applied Studies
Foundation study, practical assignments and supervised learning. Fictional institution and qualification record.

05 Professional development

2024

Hotel operations - advanced practice workshop

Scenario exercises and peer review in hotel operations, guest experience and cross-department leadership.

2025

Revenue coordination - reflective practice seminar

Applied learning reviewed through a bounded example and a written reflection.

Continuing learning examples, not licences or independently verified certifications.

06 Practice & evidence notes

Work focus	Evidence status	Contribution scope
Hotel operations, guest experience and cross-department leadership	Illustrative work descriptions; no source artefacts attached	Owned the stated workstream, not all team outcomes

Every employer and institution in this CV is fictional. The two work examples describe individual contributions; supporting artefacts and externally measured outcomes are not supplied. Replace example information with accurate records and permission-cleared work before using this CV.